

Privacy Policy

Effective Date: March 7, 2025

Access Surveillance LLC ("we," "us," or "our") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and protect the information you provide to us through our website, products, and services.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, phone number, email address, and business details when you contact us, request a quote, or use our services.
- **Device Information:** IP address, browser type, operating system, and other technical data when you visit our website.
- **Service Data:** Information related to security systems, access control, network management, and VOIP services to provide technical support and improve service quality.
- **Communications:** Any messages, inquiries, or feedback you send to us.

2. How We Use Your Information

We use the information we collect for the following purposes:

- To provide and improve our security, network, and VOIP services.
- To respond to your inquiries and provide customer support.
- To send important updates, service notifications, and marketing communications (only if you opt-in).
- To enhance website functionality and user experience.
- To comply with legal and regulatory requirements.

3. How We Protect Your Information

We implement strict security measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction. These measures include encryption, secure servers, and access controls.

4. Information Sharing and Disclosure

We **do not** sell, rent, or share your personal information with third parties, except in the following situations:

- When required by law, legal processes, or government authorities.
- To protect our rights, safety, and property.
- With trusted service providers who assist in operating our business (e.g., hosting services), subject to strict confidentiality agreements.

5. 10DLC Messaging and Communications

- Providing your phone number is **optional** and not required to use our services.
- We will only use your number for important updates and promotional messages if you opt-in.
- We do not share your phone number with third parties.
- To any message You can opt out at any time by replying **STOP to cancel**.

6. Your Rights and Choices

You have the right to:

- Request access to or deletion of your personal data.
- Opt out of marketing communications.
- Disable cookies through your browser settings.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with the revised effective date.

8. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

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